



DANTE PRODUCTS FREQUENTLY ASKED QUESTIONS

GAS VALVE INFORMATION

1. Are they suitable for use with both natural gas and propane?

Yes

2. Are they backed by a warranty?

Yes, all Dante Products come with a limited one year money back guarantee. Dante will replace any of its products shown to be defective for a period of one year from the date of purchase. A receipt and return authorization is required.

3. What is the BTU rating on your valves?

DANTE $\frac{1}{4}$ TURN BALL VALVES:

Straight Ball Valve- 158,000 BTU rating

Angled Ball Valve- 98,000 BTU rating

DANTE GLOBE VALVES:

Straight Globe Valve-81,700 BTU rating

Angled Globe Valve- 107,625 BTU rating

3. What material is used to make Dante gas valves?

Dante GLOBE VALVES (part numbers 910 & 911) are machined from solid brass bar stock.

Dante $\frac{1}{4}$ turn BALL VALVES (part numbers BVA & BVS) are made from Forged Brass.

4. What are the measurements and specifications?

Available in Straight or 90 degree angle

Maximum operating temperature of valves is 125 degrees

$\frac{1}{2}$ " NPT inlet/outlet

CSA certified ANSI Z21.15

Maximum psi rating of $\frac{1}{2}$ PSIG

5. How can you tell if you have a $\frac{1}{4}$ turn Ball valve or a Globe Valve?

$\frac{1}{4}$ - Turn BALL valves turn a quarter turn from the "on" position to the "off" position.

GLOBE valves turn several revolutions from the "on" position to the "off" position.

6. Where are your valves made?

Dante Ball valves and Globe valves are made in China.

The inline ball valves are made of a forged brass body with a zinc alloy handle-

$\frac{1}{2}$ " FIP x $\frac{1}{2}$ " FIP or $\frac{3}{4}$ " FIP x $\frac{3}{4}$ " FIP

Rated for temperatures from 32 degrees F to 125 degrees F and max pressures of $\frac{1}{2}$ PSIG

LOG LIGHTER INFORMATION

Universal Gas Mixers (Made in China)

Material: Iron

Available in LP or NG

Burner Pipes (Made in China)

Material: Low Carbon Steel

Available in the following lengths: 17", 24", 30", 36", and 42"

Universal Log Lighters (Made in China)

Assembly includes a 17" burner pipe and Dante Universal Gas Mixer

Available in LP or NG (Please specify)

Available in Bulk or Carded

Log Lighter Kits

Kits come packaged in 24" 3-ply spiral wound Kraft cardboard mailing tube, sealed with white end caps.

Contents include a Dante Universal Log Lighter, 3" key and floor plate. Please specify LP or NG for log lighter and Brass or Chrome for key and floor plate finish.

GENERAL PRODUCT INFORMATION

Combo Packs

Kit includes a Dante gas valve, 3" key and floor plate.

Available in bulk or carded packaging.

Please specify valve type and finish desired for the key and floor plate.

Dante Products

Carded: Product comes packaged with a header card, ready for shelf display

Bulk: Products comes with no header card or packaging. Except for the bulk combo packs, which come in a plain poly bag with instructions.

Floor Plates

Material: Zinc Die Cast

Offered in polished chrome or brass and precision die casted and machined for use with Dante Globe and Ball valves.

Ball Valve Floor Plates measure 2" in length

Globe Valve Floor Plates measure 2 ¼" in length

All floor plate surfaces are 2 3/16" in diameter

Floor Plates come in Polished Chrome and Brass.

Our RTP floor plates are for Globe Valves, which have the 2 ¼" shaft

Keys

Material: Zinc Alloy (Made in Taiwan)

Dante Universal Keys fit both 1/4" and 5/16" gas valve stems on both of our ball or globe gas valves.

Come in 5 different length choices: 3", 8", 12", 18" and 24"

3" and 8" are available in *Carded* and *Bulk*

12", 18" and 24" only come in *bulk*

All keys are available in chrome or polished brass- please specify choice.

RTP: Ready to Paint

Available in bulk 3" and 8" only

These keys are made from Zamak #3 Zinc Die-Cast Alloy. RTP is a casting that has been vibratory finished to accept paint.

❖ What do FIP and PSIG stand for?

FIP: FEMALE INTERNAL PIPE THREAD

PSIG: POUNDS PER SQUARE INCH GAUGE

❖ Oh, and what on earth do FIP and MIP mean?

FEMALE IRON PIPESIZE

MALE IRON PIPESIZE

❖ How do I place an order?

You may email your order directly to: Crystal@danteproducts.com

You may fax your order directly at: 440-551-0807

You may phone your order in at: 330-342-8585

❖ How long will it take for my order to ship?

Although orders usually ship the same day, any order placed with Dante Products will always ship within 24 hours of receiving your order Monday through Friday.

❖ Are there any minimum order requirements?

No, you are welcome to order a quantity of -1- of any products we sell! The only time any stipulation is placed on orders is if you place an order that is under \$20.00. We charge a \$3.50 handling fee to your invoice.

❖ Will you drop ship to our customer?

Yes, we are happy to drop ship to your customer at no extra charge.